

## Testimonials

The presenter was very knowledgeable and easy to listen to.

Hearing the experiences of other workers who have attended court in different contexts.

The trainer had an inclusive and interested manner which allowed for some great discussions.

It made me more confident and less anxious about having to go to court-fantastic to hear about people's experiences.

Also encouraged us to reflect on our recording procedures, what we do well and what we can work on.

There was a great collegial feel in the room.

Informative, practical, and relevant. Speaker was engaging and gave relevant examples from her experience. The practical and helpful information (e.g. Answer to the magistrate)

The presenter was fantastic.

Very engaging and non-judgemental with great practice wisdom to share.

Trainer's presentation skill, and humour.

Expectations in court

### **The most useful part of this training session for me was:**

- Importance of keeping clear, factual, accurate case notes
- Importance of adequate preparation for court
- Face the Magistrate/Judge when answering questions, not the solicitor/barrister
- Better understanding of court processes and expectations
- Ensure your answers are factual and specific to the question
- Be familiar with your qualifications and dates attained
- Dress well to be respectful, don't be intimidated
- Act within your role, even if you are qualified in other areas
- Exhaust your memory before referring to notes
- Don't be intimidated

***Bethany – Child First Alliance - Court Skills Training***

**Feel safe and be safe**

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